



SINGLE SIGN-ON (SSO) IMPLEMENTATION FOR AXIATA (TELCO)

Axiata needed a partner to implement a comprehensive Single Sign-On (SSO) solution across its complex ecosystem of in-house .NET applications and mobile apps.

The Challenge

Employees had to remember multiple logins, leading to password fatigue and inefficiency. The IT team spent significant resources managing access, and the lack of centralized control created security risks and a frustrating user experience.

The Solution

- Conducted a comprehensive assessment of Axiata's applications to determine required SSO protocols (WS-FED, SAML, OAuth).
- Created a customized migration plan and roadmap for each application.
- Provided end-to-end support for configuration, testing, and deployment of all applications.
- Delivered training to Axiata's IT teams to manage the new system effectively.

Results

- Improved productivity by eliminating the need for multiple login credentials.
- Increased visibility and control over employee access, reducing the risk of data breaches.
- Reduced the time and resources spent managing application access.
- Provided a consistent and seamless user experience across all applications.

Conclusion

Kloudynet delivered an end-to-end SSO solution that modernized Axiata's application ecosystem, resulting in improved security, reduced operational costs, and a frictionless user experience for all employees.

