



STRENGTHENING DATA SECURITY FOR A LEADING TELCO IN MALAYSIA

A leading telecommunications company in Malaysia, with 7,700 users, recognized the paramount importance of safeguarding sensitive information against evolving data security threats and regulatory compliance

The Challenge

The client faced escalating data security risks and complex regulatory demands. They needed a scalable solution to classify and label data accurately for 7,700 users while ensuring effective user communication and adoption across the entire organization

The Solution

- Implemented Microsoft Information Protection (MIP) for 7,700 users with a user-centric approach.
- Educated users with Yammer posters, step-by-step emails, and post-implementation surveys for feedback.
- Enabled and trained departmental champions to advocate for the new labeling system.
- Provided rigorous training to the service desk to handle the complexity of the large-scale rollout.

Results

- Enhanced Data Security and Protection Against Cyber Threats.
- Effective User Adoption and Compliance Across the Organization.
- Streamlined Data Classification and Accurate Labeling.
- Controlled Data Sharing Beyond Organizational Borders.
- Highly Successful Deployment Setting Industry Standards.

Conclusion

Kloudynet successfully fortified the telco's data security posture through a comprehensive, user-focused implementation of MIP, resulting in streamlined data classification, enhanced protection, and organization-wide compliance.

